UNIVERSITY OF CANBERRA STROMLO FOREST PARK (UC STROMLO)

Paid car parking policy 2023

Approved by:

Scott Saddler, Executive Branch Manager, National Arboretum Canberra and UC Stromlo 28 November 2023

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UC Stromlo Paid Parking Policy - 2023

Vehicle access and parking

UC Stromlo designated car parking locations:

- The main carpark located along Dave McInnes Road is the primary carpark for site visitors. This carpark offers 500 car spaces over two tiers (upper and lower) in addition to a bus turning bay and 15 designated free disability parking spaces.
- The Bushfire Memorial carpark has 10 formal and 10 informal free parking spaces, which is suitable for those wishing to access the Bushfire Memorial site.
- The Stromlo Leisure Centre carpark, managed by ACT Property Group, has 156 designated spaces, including 8 disability carparks for use by Stromlo Leisure Centre visitors.
- There is a small informal car parking area located along Uriarra Road providing access to the Western side of Mount Stromlo designed for equestrian cars/trailers.

UC Stromlo Main carpark

- The UC Stromlo main carpark spaces require payment for parking between 6am and 6pm (AEDT) or 9pm (AEST) during daylight savings, 7 days a week.
- Parking rates are specified in the fees and charges schedule on the UC Stromlo website. Rates as of January 2024 are:

15 minute drop off zone - free

0-3 hours: \$1.80

0-6 hours: \$2.80

6 + hours: \$3.90

- Carparking rates may increase with standard CPI in future years.
- Paid parking may be completed using a phone app, a credit card or coins. There are five parking machines located on both upper and lower carparking tiers, which are checked regularly.
- Car parking funds directly contribute to the ongoing development, repairs and maintenance of the park, including new and upgraded trails and facilities. Carparking funds are not refunding the capital carpark construction costs.
- Parking inspectors will patrol the area and will issue infringement notices as required, via a Memorandum of Understanding with Justice and Community Safety Directorate, ACT Government.

Annual parking pass - purchase

- An annual UC Stromlo parking pass is available for purchase and is valid from 10 January 2024 to 10 January each year. The annual parking pass rate as of January 2024 is \$87.00 per vehicle. Different coloured annual carpark passes are printed annually.
- A separate parking pass will need to be purchased for each vehicle; parking passes are not transferable between vehicles.

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		DISPLAY TICKET OTHER SIDE UP Conditions apply This ticket is not valid unless affixed to the inside of the windscreen (in an area that does not obstruct driving view) with the expiry date visible from outside the vehicle. This ticket may be used during general University of Canberra Stromlo Forest Park (UC Stromlo) opening times except for events where tickets include a park in charge. This ticket is not transferable to any other vehicle. This ticket is only valid within UC Stromlo. It is not valid for use in any other ACT government ticketed parking area. This ticket remains the property of University of Canberra Stromlo Forest Park, if found please return to the National Arboretum Canberra or post to National Arboretum Canberra, CPO box 158 Canberra ACT 2601.			۲
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Figure 1 – Example UC Stromlo annual parking pass.

- Annual carparking passes are only available to purchase online through Sticky Tickets, with a link available to the platform on the UC Stromlo website together with terms and conditions.
- Annual carparking passes are only processed from 9:00am-5:00pm, Monday to Friday.
- UC Stromlo reserves the right to cancel parking passes at its own discretion.

- UC Stromlo does not issue refunds unless required under Australian Consumer Law.
- Annual carparking passes list each purchasers' vehicle registration, name, phone and email address via the Sticky Tickets booking payment platform. These details, together with the date of purchase, will be recorded on a database file managed by UC Stromlo staff.
- Ticket purchasers will need to collect their annual passes from the National Arboretum Canberra front desk between 9am to 4pm Monday to Sunday, except 25 December when the site is closed.
- Annual carparking passes are valid from 10 January to 10 January each year. Full annual UC Stromlo parking pass rates will apply; there is no pro rata applicable to any parking pass purchased at any other time of the year.
- Free annual parking passes are available for onsite commercial business staff, with a maximum of 15 per business.

Annual parking pass – general information

- Standard ACT Government privacy policy applies.
- Complaints and feedback about the carparking stickers can be made through Stromloforestpark@act.gov.au.
- The annual carparking pass does not constitute an available car space or guarantee availability of a parking space.
- The UC Stromlo parking pass is only valid within UC Stromlo. It is not valid for use in any other ACT Government ticketed parking area.
- The UC Stromlo parking pass is not valid unless affixed to the inside of the windscreen (in an area that does not obstruct drivers view) with the expiry date visible from outside the vehicle.
- The UC Stromlo parking pass may be used during general UC Stromlo opening times except for events with exclusive whole of site bookings, where event tickets may include a park in charge. The UC Stromlo website will be updated with any changes in parking conditions.
- All drivers park vehicles at their own risk and adhere to the vehicle carparking sticker at their own risk. UC Stromlo/ACT Government do not accept liability or take responsibility for any damages to personal property while the vehicle is parked at UC Stromlo.
- UC Stromlo is not responsible for lost or damaged annual carparking passes, and a new parking pass will need to be purchased. Alternatively, the visitor can choose to pay daily casual parking fees.
- Unauthorised replicas of the UC Stromlo carparking pass is ACT Government theft, and relevant actions will be undertaken.
- All vehicles must remain on designated roads and accessible dirt or gravel tracks, avoiding roads that are gated or signposted as "No Public Access" or "Authorised access only".
- Gates and roadways are to remain free of obstructions for emergency service vehicles.
- There are No Parking zones along all internal roads including Dave McInnes Road, and parking inspectors may issue an infringement notice to vehicles failing to adhere to these zones.

Annual Carparking pass - Volunteers

- UC Stromlo volunteers who offer their time for UC Stromlo managed volunteer programs at least 4 x per calendar year will be entitled to a free UC Stromlo annual carparking pass.
- Commercial onsite tenant staff are entitled to free carparking passes, with the number of free staff passes to be negotiated with UC Stromlo staff.
- External events held onsite at UC Stromlo and their volunteers are not entitled to free annual carparking passes.

This policy will be reviewed every two years.