

Stromlo Forest Park Carpark Terms & Conditions

General

- **Entering the Stromlo carpark is an acceptance of the terms and conditions in this document.**
- The use of the carpark is at the risk of the customer. Stromlo carpark customers are required to take care to avoid damage to yourself, other persons, and Stromlo and third-party property.
- Stromlo and ACT Government does not take responsibility for any damages or loss to vehicles or other property
- Any general feedback and complaints, or parking pass feedback and complaints can be sent to stromloforestpark@act.gov.au.
- Disabled parking is free of charge, you must have a disability parking permit clearly displayed when using the disabled parking.
- Infringement fees to be paid by the customer.
- Stromlo may change/update these Terms and Conditions at any time by posting the updated version to our website <https://www.stromloforestpark.act.gov.au/>.

Annual Parking Pass

- When purchasing an annual parking pass, you will be asked to provide some personal information. This information will be entered in the Sticky Tickets online purchasing system. Non-payment information is filed by Stromlo for the purpose of creating/distributing parking passes and direct communication with you. Information will not be shared to third parties.
- We will use, store, and disclose personal information in accordance with the standard ACT Government Privacy Policy (<https://www.cmtedd.act.gov.au/legal/privacy>) and the sticky tickets policy (<https://www.stickytickets.com.au/privacy>).
- Stromlo annual parking passes can be collected from the National Arboretum Canberra, Forest Drive, Weston Creek, Village Centre (main building) front information desk, between 9am-4pm Monday-Sunday (except for 25 December). The annual parking passes can also be posted to your supplied postal address with an additional payment to reimburse Australia Postal costs.

- Stromlo registered volunteers who volunteer onsite for trail maintenance a minimum of 4 x sessions per year, are entitled to a free annual parking pass for one vehicle per volunteer. (This does not include external events or sporting clubs and their volunteers).
- There are many varied visitation peaks at the park and obtaining an annual parking pass does not guarantee an available parking space at the chosen visitation time.
- The use and application of the carpark pass stickers is at the risk of the user.
- Stromlo reserves the right to cancel annual parking passes at its own discretion.
- Unauthorised replica or use of Stromlo carparking passes is ACT Government theft, and relevant actions will be undertaken.
- Only one parking pass per vehicle is required matching the vehicle registration number.
- Stromlo does not issue refunds, unless required under Australian Consumer Law.
- We only accept online payments – there is no cash version for annual carparking passes.
- The Stromlo parking pass is not valid unless affixed to the inside of the windscreen (in an area that does not obstruct drivers view) with the expiry date visible from outside the vehicle.
- Motorbikes may park free of charge, in the dedicated motorbike parking zone.
- The annual car parking pass is valid only for the time, date, price, and vehicle registration identification supplied at the time of purchase.
- The annual parking pass is non-transferable between different vehicles and cannot be resold or leased to anyone else.
- Any annual parking pass purchase is subject to review and approval by Stromlo.

Casual Parking

- Casual parking is available through the EasyPark app. This app enables visitors to easily increase or decrease your carparking time through the online app. This is especially handy if you are taking longer out on the trails than expected you can update your parking through the EasyPark app on your phone.
- You can also pay with cash into the carparking meters. The parking machines will accept credit card and cash as payment. Coins accepted are: 10c, 20c, 50c, \$1, \$2, No change is issued. Visa and Mastercard accepted.

Period	Fee
15 minutes	Free
15 minutes to 3 hours	\$1.90
3 hours to 6 hours	\$2.90
6 hours+	\$4.00
Annual pass	\$87